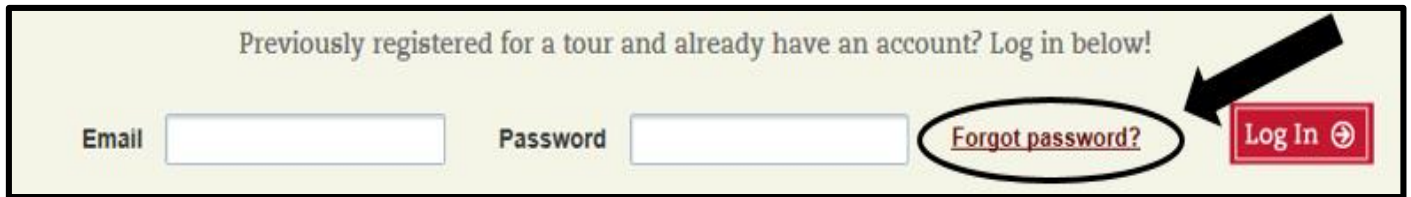


Forgot your password? Please follow the instructions below.

1. Click the link labeled **FORGOT YOUR PASSWORD?**

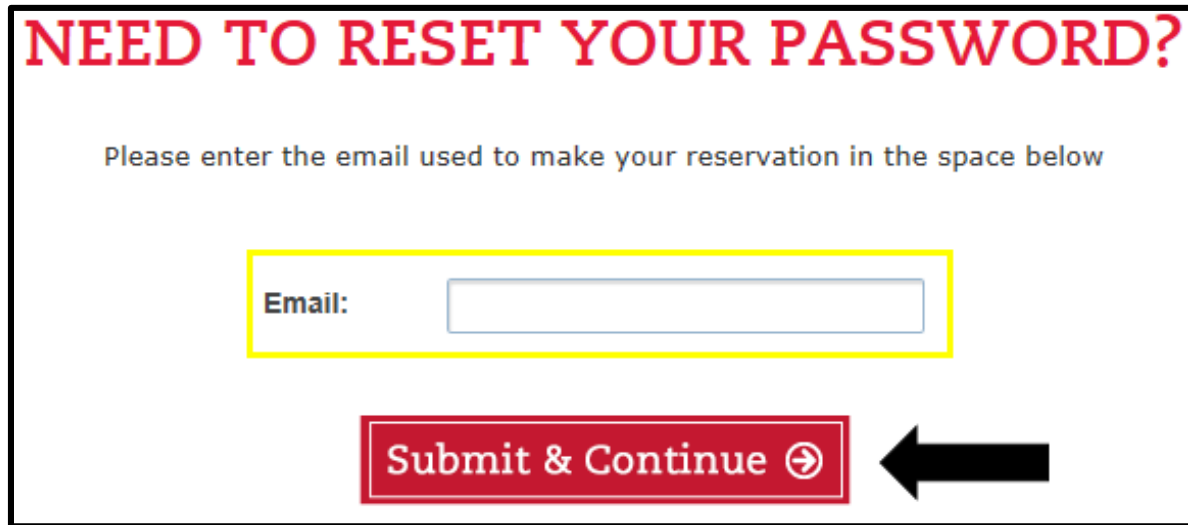


Previously registered for a tour and already have an account? Log in below!

Email Password [Forgot password?](#)

The image shows a login form with a light green background. At the top, it says "Previously registered for a tour and already have an account? Log in below!". Below this are two input fields for "Email" and "Password". To the right of the "Password" field is a link "Forgot password?" which is circled in black. A black arrow points from the top right towards this link. Further right is a red button labeled "Log In →".

2. Enter the email address used to make a reservation in the space provided.
Click **SUBMIT & CONTINUE**.



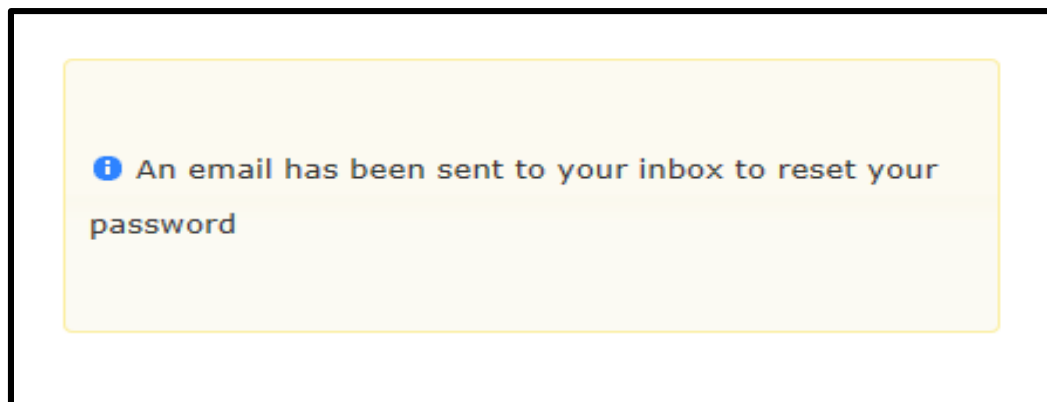
NEED TO RESET YOUR PASSWORD?

Please enter the email used to make your reservation in the space below

Email:

The image shows a password reset form with a white background and a black border. At the top, it says "NEED TO RESET YOUR PASSWORD?" in large red letters. Below this is the instruction "Please enter the email used to make your reservation in the space below". There is an input field for "Email:" which is highlighted with a yellow border. Below the input field is a red button labeled "Submit & Continue →". A black arrow points from the right towards this button.

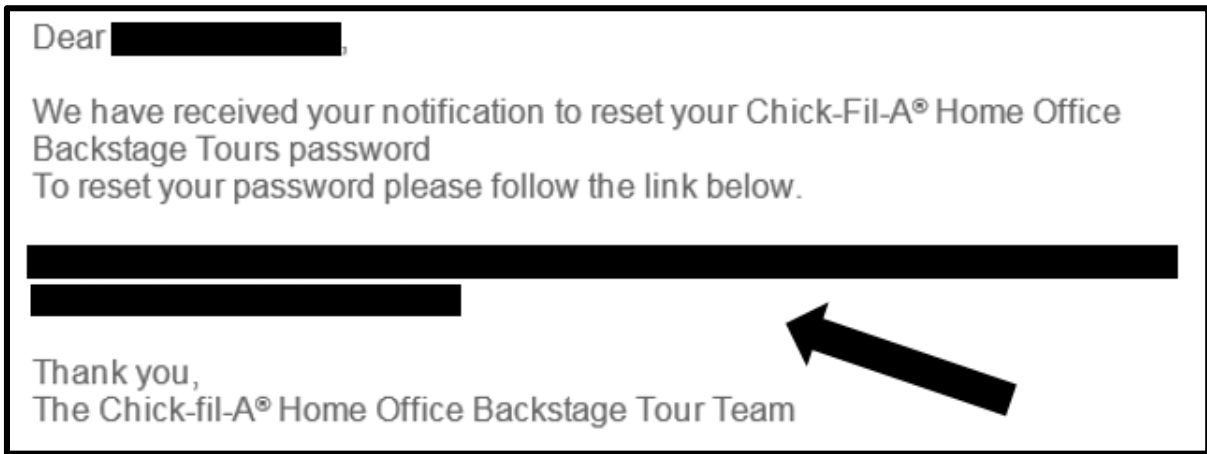
3. A link will be sent to your email to reset your password.



i An email has been sent to your inbox to reset your password

The image shows a confirmation message in a light yellow box with a black border. It starts with a blue information icon (i) followed by the text "An email has been sent to your inbox to reset your password".

4. Follow the link provided in the email.



- 5. Enter a new password.
Click **SUBMIT & CONTINUE**.



- 6. You will now be logged in to your **Home Office Backstage Tour** account and will have the ability to make new reservations, edit or cancel current reservations and re-send confirmation emails.

